



Voicetech Solutions

Ubiquitous technology Many verticals Unlimited solutions

ABOUT THE COMPANY:

Voicetech Solutions Pvt. Ltd. is a wholly owned subsidiary of VoiceTech Solutions Inc. The parent company is located in Palo Alto, California. VoiceTech Solutions (VTS) Pvt. Ltd. is a multinational US based company serving its clients across the globe in Educational Vertical. It's Founded & Driven by Industry Professionals who have more than 40 yrs of Experience in Interactive Voice Response (IVR) domain.

ABOUT PROMOTERS:

- Sadasivam Ramakrishnan – Co-founder and CEO

The CEO Mr. Sadasivam Ramakrishnan, holds a masters degree from IIT-Roorkee and lived in the US for 13 years. He has vast Industry Experience with **Unisys, Texas Instruments, Aspect, and Alcatel**. Sadasivam Ramakrishnan lived in Silicon Valley California for a period of 13 years. He is one of the founders of DSL technology in Amati communications, which got acquired by Texas Instruments in 1997 for \$394 Million. His work experience also include stints in Aspect Communication, a \$500 Million company and Telera which got acquired by Alcatel in 2002 for \$136 Million. He has come back to India in 2003 and created the next generation IVR product line.

A Lesson in Entrepreneurship

Business Today, India's premier business magazine featured Voicetech Solutions in its story on the role of business schools in incubating new businesses.

"...As luck would have it, IIM-B screened Ramakrisnan's business plan and technological competence and decided to incubate it own campus.

That was past ,and Ramakrisnan's VoiceTech Solutions is on its way to take on telecom technology biggies like Nortel and Avaya."

- Ian Morcott – Co-founder and CTO

Ian Morcott has extensive software development experience as an independent developer and with Aspect Communications and Edify. While at Aspect, Mr. Morcott was the key man in charge of the relationship between the engineering groups. In addition, Mr. Morcott was responsible for development of the communications protocol between the Aspect Call Centers and Edify's IVR systems. Mr. Morcott has a BSCS from Cal Poly San Luis Obispo, California State University

ABOUT THE PRODUCT:

As we all know, the present Scenario of Indian Education System has become more challenging as it is heading towards to make its presence in the global market. VTS has under gone a minute examination of the system and has come out with a robust software product called "**VOISFUSION**". This flexible product facilitates the institute to access both Academic and non-Academic information and provides required solutions on **Voice** basis.

On "**VOISFUSION**" platform VoiceTech Solutions has developed and delivered a range of product lines for the Educational Segments, some of them have been listed below:



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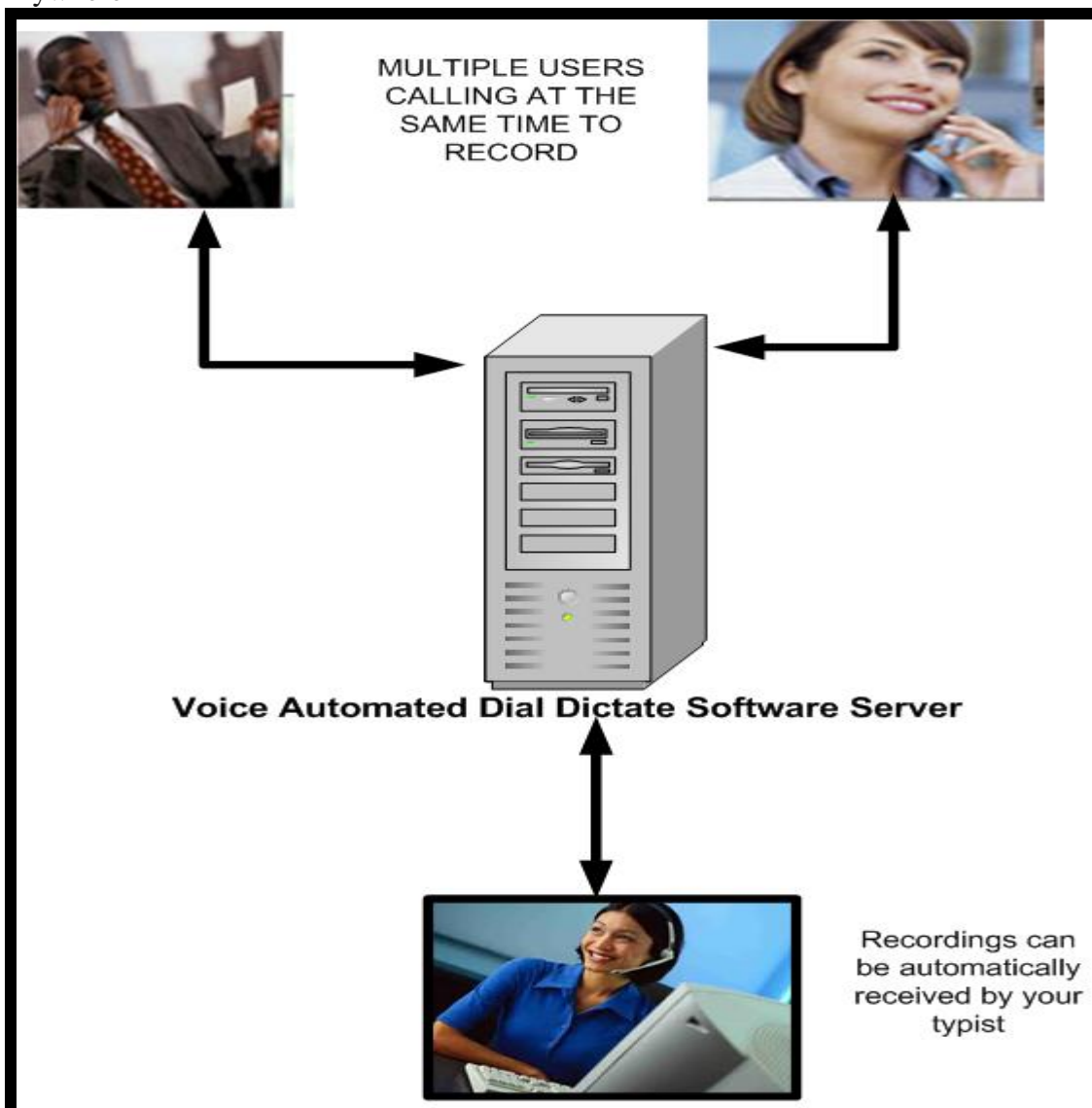
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1. Voice Automated Dial Dictate Software (VADDS)

VTS Dial Dictate Software lets the users to dial and record dictation. It enables the users to record, play , repeat , delete and send the recorded proceedings to your typist for transcription. It is suitable for any number of users making telephone dictation. It is a quick and easy option for anyone needing to remotely record dictation.

FEATURES

- Fast setup and easy operation for day to day use
- Record dictation by phone
- Controls include record, play, rewind, fast-forward & record edit
- Automatically send dictation recordings by email, local area network or internet
- Recordings can be saved and retrieved at a later date for amendment
- Automatically back up dictations on the VoisFusion Dial Dictate server
- Ability to change Voice Prompts and Record Menu Key assignments
- Allows user information to be stored and accessed from a database
- Integrated ODBC functionality supports Microsoft Access, Microsoft SQL Server, Sybase SQL Anywhere





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SYSTEM REQUIREMENTS

- Works on **Windows 2000,2003 server With Service Pack 2**
- Pentium 1Mhz or above with at least 64MB RAM and with at least 2 PCI slots to place a Voice Processing Board (VPB)
- PC with appropriate Antivirus
- The telephone that you use must have tone dialing (DTMF)

SUCCESS STORIES:

Our software is successfully installed and working very well in all 6 locations of IIM. The whole admission process is automated with nice modifications in the background on a periodic basis. Also, we have installed our product in Milpitas California for ISense Technology.

PARTIAL LIST OF CUSTOMERS:

- NTPC Ltd, Ramagundam – Complaint Management System
- *Bangalore Development Authority (BDA)*
- Indian Institute of Management, CAT Group – *Admissions Helpline*
(Six Locations – IIM-Ahmadabad, IIM-Bangalore, IIM-Calcutta, IIM-Lucknow, IIM-Indore, IIM-Kozhikode)
- Isense Technologies, USA – Custom Software Development

THANKS & REGARDS,

SADA

CEO

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